

HiDOX-FORMDESIGNER AT PHYSIK INSTRUMENTE (PI) GMBH & Co. KG

THE COMPANY

PI is a financially stable, privately owned company with a broadly diversified customer base that spans many fields. This strength has allowed PI to keep investing in the next upswing even during the downturn, instead of laying highly-trained people off — a well established, short-sighted practice in the industry. When the economy rebounds, PI is in a position to ramp up production quickly while maintaining the quality customers expect from an ISO9001 certified company
 Source : www.physikinstrumente.com/en

THE PROBLEM TO SOLVE

Daily many reports from ERP LN where copied manually to a Word document in order to correct and add information. This was very time consuming and error prone.

THE SOLUTION

Mid 2008 PI Installed HiDOX FormDesigner. One by one documents were converted and by beginning 2009 all documents that are communicated externally where generated by FormDesigner. For the three plants in Germany and one in England the conversion was completed in time together with the ERP LN Live date on 31th of January. 37 user from the departments Sales Purchase and Service use Hidox FormDesigner, Report design and routing features which Infor ERP LN misses. If FormDesigner will be used for internal documents is not decided yet, however rollout for the Plant in the USA is for sure and planned for 2009.

THE RESULT

Ms Benkenstein, IT-Manager at PI says : Today the step of manually maintaining reports is no longer needed. In addition we use email for 7 of the reports. Two changes that results in much faster processing and ensures compliance with the CI-Rules for all the plants. Within 2 hours Web session HiDOX was installed and quickly thereafter the first Report was ready. Also today we are convinced of the responsiveness of our HiDOX-Representative. With their help and support we are now able to customize and maintain reports ourselves.



Formular vorher

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Bestellung		Seite 1	
Bestellung-Nr. : 308055944	Referenz : 883840		
Datum : 19.01.09	Lieferant-Nr. : 006000147		
Sachbearbeiter EK: Christian 7131	Unsere Kunden-Nr. : 29089		
Telefon : 08931/3688-10	Ihre Antrags-Nr. : 001.003.694625		
KW/ Projekt : 50000	Fax : 08931/31339		

Formular nachher

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<table border="1"> <thead> <tr> <th>Pos</th> <th>Menge</th> <th>Einheit</th> <th>Artikel</th> <th>Liefertermin</th> <th>Preis / Einheit</th> <th>€</th> <th>Gesamt</th> </tr> </thead> <tbody> <tr> <td>10</td> <td>200</td> <td>stk</td> <td>Abtuf von Verlag APD405447 Pos. 1 HV-Einsatz SDR 180° lot RCHS konform Ihre Artikel-Nr.: 132.140160V</td> <td>21.Okt.2008</td> <td>1,2300 /stk</td> <td></td> <td>246,00</td> </tr> </tbody> </table>		Pos	Menge	Einheit	Artikel	Liefertermin	Preis / Einheit	€	Gesamt	10	200	stk	Abtuf von Verlag APD405447 Pos. 1 HV-Einsatz SDR 180° lot RCHS konform Ihre Artikel-Nr.: 132.140160V	21.Okt.2008	1,2300 /stk		246,00	<table border="1"> <thead> <tr> <th>Preis/Einheit</th> <th>Total</th> </tr> </thead> <tbody> <tr> <td>0,2600/stk</td> <td>26,00</td> </tr> <tr> <td>1,1200/stk</td> <td>56,00</td> </tr> </tbody> </table>		Preis/Einheit	Total	0,2600/stk	26,00	1,1200/stk	56,00
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