

HiDOX FormDesigner AT LIEBHERR

THE COMPANY

The Liebherr family business was established in 1949 by Hans Liebherr. The great success of his first mobile, easy-to-assemble and affordable tower crane was the foundation on which the company flourished. Today Liebherr is not only one of the world's leading manufacturers of construction machinery but is also an acknowledged supplier of technically innovative user-oriented products and services in numerous other fields. Over the years the family business has grown into what is today a group of companies, employing a workforce of 32,979 in more than 120 companies on all continents with over 7 Billion Revenue.

THE REQUIREMENT

With the standard function of the ERP system a perfect document layout can not be achieved. The requirement was to freely select fonts for the document, make adding logo's and barcodes easy and to print all texts correctly in multiple languages (Including Chinese). In addition it should be easy to maintain and modify the reports in a development environment.

THE SOLUTION

The problem was solved with HiDOX FormDesigner without any problems. This far the implemented languages are German, English, Spanish, French and Portuguese. Thanks to the Multichannel-Communication the distribution of documents to our business partners takes place over a central Fax/Email-Gateway. Based on the available metadata simple archiving

of documents is guaranteed. The Processing of all Documents as well as the user support is done in one central location, Kirchdorf.

THE RESULT

Together with our Consulting group the implementation of HiDOX was simple and fast. The solution convinced all levels of the organization and was well accepted. The easy maintenance, the flexibility, speed and central approach of HiDOX FormDesigner guaranteed Liebherr a smooth Rollout of all documents to other subsidiaries with a minimal amount effort. Currently Liebherr plant the rollout of Russian Language (Cyrillic). Liebherr sees Hidox of Strategic importance with all new ERP LN Installations.

